

Jaimie S. Clampitt

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Education

B.S Computer Science - Louisiana State University Shreveport - 2020

Work Experience

Computer Technician | Win-River Resort & Casino

June 2021 - June 2024

- Created Powershell scripts to automate Active Directory changes, new hire account creation, permission changes and software deployment.
- Oversaw the Adobe, Bitwarden, Duo & Udemy company accounts & account permissions.
- Worked with vendors as needed to resolve hardware and software issues in a timely manner.
- Resolved on-call and on-site visits independently through investigation and problem solving.
- Managed the execution and rollout of the Duo 2FA token capital project.
- Assisted team members across all departments with technical issues regarding hardware & software related to the Casino infrastructure.
- Installed hardware, wiring, and network devices to expand Casino infrastructure as requested.

QA Engineer I | Shasta QA - Remote

July 2020 - June 2021

- Maintained a JavaScript automation software framework using Node.js, Selenium, Maven and Jenkins.
- Assisted in gathering and maintaining quarterly team metrics spreadsheets and creation and presentation of quarterly reports.
- Tested web software functionality with Javascript and composed bug reports to present at daily stand-ups.
- Collaborated with software engineers to investigate and resolve bugs using agile / scrum methodology.
- Composed and edited technical training documentation regarding internal procedures.
- Used both Windows and Linux OS for testing and development.

Senior Game Advisor | Gamestop

January 2016 - August 2020

- Worked as shift supervisor and cashier, providing customer service, assistance, & hardware troubleshooting in-store and over the phone.
- Managed unsupervised, time-sensitive tasks with merchandising, marketing compliance, inventory counts, shipment management, cash management, bank deposits & bookkeeping.

Skills

Languages and Frameworks

JavaScript, HTML, Node.js, NPM, Express.js, Git, PowerShell, Java, Bootstrap

Technologies

Visual Studio Code, Active Directory, Microsoft Office Suite, Adobe Suite, Github, Postman

Awards

Magna Cum Laude, University Award, Dean's List, Chancellor's List, 3.8 GPA